



Handling Doxxing and Trolling

Doxxing: The act of revealing identifying information about someone online —their real name, address, workplace, phone number, or other identifying information.

Trolling: Accessing online spaces to bully, incite panic or shock in productive participants, and use time and resources of hosts.

Best Practices:

- Use a sign-up form or other vetting process.
- Provide guidelines for participants about who can have the meeting invitation and how people can gain access.
- Choose a naming convention and share it with folks who have the event log-in information (e.g., First name, pronouns).
- Familiarize yourself with your virtual meeting platform's moderation tools including how to remove, mute, and block participants.
- Consider platform security features like locking your meeting, using a waiting room, or password protecting your meeting.
- Disable screen sharing for participants.
- Ask that nobody record or screen shot the meeting in any way.
- Provide clear guidelines about confidentiality.
- If a troll does get on your meeting, remain calm and don't bring attention to the situation.
- If participants begin to notice, ask them to ignore them and let them know someone is handling the situation.
- If absolutely necessary, end your meeting early so participants do not have to endure abuse from trolls.



Email
love@pflag.org



Website
pflag.org



Facebook
@PFLAG



Instagram
@PFLAG



LinkedIn
@PFLAG